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Refund & Cancellation Policy

Refund Policy

Pure Salt Design works to ensure each customer will be happy with their respective purchases, whether purchased online or in person. There will be no refunds for any reason. All services sold by Pure Salt Design Ltd are sold as outlined in the project deliverables. By making a purchase with Pure Salt Design, you are confirming that you have read and understand our **no refunds** policy.

Order Cancellation Policy

To cancel an order you have placed with Pure Salt Design Ltd, you must contact the office via email (Hello@PureSaltDesign.com) within 24 hours of placing the order. Every effort will be made to accommodate the cancellation of your order in a timely manner. Please note that if the job has already started, the order will be cancelled as soon as we open your email. In this case, you can request a refund minus the cost of work completed.

If you have any additional questions about our Refund & Cancellation Policy please email us at Hello@PureSaltDesign.com

